



Patient Care Group Scam

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The Department of Veterans Affairs has received reports that veterans are being contacted by a "Patient Care Group" that is claiming they are helping to administer the VA's prescription medicine program. The "Patient Care Group" is saying the VA recently changed its pharmacy billing procedures, therefore a personal credit card number is now required for prescription payments in advance of filling those prescriptions.

This is a scam! Do not provide credit card information over the phone to anyone who claims they represent the VA! The VA has not changed their pharmacy procedures, and they do not call and ask veterans to disclose personal financial information over the phone. If you should receive such a call, do not give them any information. Tell them you are busy and try to get a name and callback number. Report that information to your local police.

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