



## VFW's Service to Veterans

*From lobbying Congress and monitoring the Department of Veterans Affairs to assisting veterans filing claims, VFW remains a dedicated advocate for America's veterans.*

### Media Contacts:

*Jerry Newberry, VFW communications director, 816-968-1168, [jnewberry@vfw.org](mailto:jnewberry@vfw.org)*

*Joe Davis, Washington Office public affairs director, 202-608-8357, [jdavis@vfw.org](mailto:jdavis@vfw.org)*

### National Veterans Service (NVS)

Located in Washington, D.C., VFW's NVS office assists veterans and their dependents in acquiring their entitled VA services. Annually, NVS budgets hundreds of thousands of dollars for VFW Departments (states) to assist veterans in filing claims.

- **Department Service Officers (DSOs)**

A VFW DSO is located in every VA Regional Office. Each acts as a liaison between VA and individual veterans to help them get government entitlements.

- **Tactical Assessment Center (TAC)**

VFW's TAC operates a 24-hour, toll-free hotline for veterans with questions or concerns about VA health care. Since its 1997 inception, TAC has fielded more than 95,000 inquiries. 1-800-vfw-1899

- **Health Screenings**

VFW hosts health screenings at its national convention and other conferences. Eye exams, hearing tests, cholesterol checks, hepatitis C tests, prostate checks and breast exams are just some of the screenings offered. Many lives have been saved thanks to these screenings.

- **Benefits Delivery at Discharge (BDD)**

Introduced in 2001, VFW's BDD provides claims assistance to separating armed forces personnel at designated military installations throughout the country. Education and relocation services also are available.

### National Legislative Service

This office represents VFW on various issues before Congress, including testifying at committee hearings and interacting with congressional members.

- **Action Corps**

This grassroots lobbying effort has more than 15,000 volunteers who write, call and visit lawmakers to discuss issues related to veterans. Also, Action Corps publishes *Washington Weekly*, an online newsletter relating to current legislation.

### National Security and Foreign Affairs

The security of our nation and the welfare of military personnel and their families is of prime concern to the VFW, which is why we call for an increase in defense spending.

- **POW/MIA**

VFW national officers visit Pacific, Asian and European countries to meet with host-country officials to stress the importance of conducting MIA investigation and recovery operations, as well as gaining access to documents and archival research facilities.

### Employment Services

VFW is a strong supporter of veterans' preference in government positions. The Washington Office monitors veteran-specific employment legislation.

- **VetJobs.com**

VFW is the major sponsor of this online service, which allows veterans and their spouses to post resumes and search available jobs.